

Domestic Abuse Strategy Action Plan

15/16

Monitoring Information

Progress will be monitored **insert frequency* and RAG rated as follows;



Achieved Making good progress. Likely to achieve target on time. target achieved on time

Slipped Progress being made but slower than anticipated. Some slippage on the target date likely

Failed Little, if any progress. Serious risk that target will not be reached on time

Stalled Progress impacted by wider influences e.g. Awaiting national policy change

Key themes (taken from the Stockton-on-Tees Domestic Abuse Strategy 2014-2017)

- 1. To raise awareness and education of the health, psychological and social implications of domestic abuse.**
- 2. To increase early interventions in domestic abuse cases**
- 3. To ensure support and protection is available and effective**

This action plan is supported by the **Joint Health and Wellbeing Strategy, Community Safety Plan, Tees Sexual Violence Implementation Group Business plan** and is reported to the **Safer Stockton Partnership the Adults Health and Wellbeing Partnership** and the **Local Safeguarding Children Board**.

Links to the Joint Health and Wellbeing Strategy

The action plan aims to link to priority objectives within the Joint Health and wellbeing strategy.

Policy objectives identified in strategy

1. Give every child the best start in life

Our Objectives:

Improve access to evidence based programmes to support healthy lifestyles with effective follow on support for those who need further support and treatment.

What we will do:

Offer increased support for families and target interventions for vulnerable families
Reduce the damage from substance misuse (smoking, drugs and alcohol) and from domestic violence

2. Enable all children, young people and adults to maximise their capabilities and have control over their lives

Our Objectives:

Maximise choice and control across health and social care

What we will do:

Increase self-management and support

3. Create and develop healthy and sustainable places and communities

Our Objectives:

Have vibrant and cohesive communities.

What we will do:

Develop community engagement to champion health and wellbeing issues and reduce social isolation.

4. Strengthen the role and impact of ill-health prevention

Our Objectives:

Increase the number of people adopting healthy lifestyles including good mental health.

What we will do:

Improve how we signpost and support people to access services

Improve how we engage with those most at risk of poor health outcomes.

Target our programmes at those who need it most, in particular vulnerable groups such as carers or people with a Learning Disability

The actions within this plan are supported by the Community Safety Plan, which includes performance measures regarding police data, measures of domestic abuse related police incidents involving perpetrators of domestic abuse engaged with interventions, the number of repeat victims in MARAC accessing domestic abuse support, reducing repeat victims of domestic abuse and maintaining the percentage of those referred to the Independent Domestic Violence Advocate (IDVA) service.

Domestic Abuse Strategy Action Plan 15/16						RAG Review Q2 A-Achieved S- Slipped F- Failed ST- Stalled	Comment
The Domestic Abuse Strategy identifies a need to focus on Awareness and Education, Early Intervention and Support and Protection. The following actions are all encompassed within these key themes. The actions have been segmented into sections relating to Communications and Consultation, Data Collation and Information Sharing, Education and Training and Development of Support Pathways as these were the four key priority areas identified for action during the consultation process undertaken from June to December 2013.							
Key strand 1: Communications and Consultation							
Key Objectives - linked to inequalities, risk groups, deprivation		Delivery Actions required	Accountable leads	Collaboration (e.g Police, NHS, CCG)	Timescale S = Short term M= Medium Term L=Long Term Objective s	Progress - November 2015	
1	Raise awareness in the general public around what domestic abuse is and how to access services	<ul style="list-style-type: none"> Create a general public awareness campaign around what domestic abuse is and how to access services Creating and disseminating posters for different themes of domestic abuse. 	Rachel Braithwaite, SBC Comms Ruby Poppleton SBC P Health	N/A	M October 15	Research regarding the key message and the imagery of the posters underway with SBC Communications, including looking for best practice case studies and examples. Review being completed comparing Harbours existing leaflets and the domestic abuse approach/design used by other organisations to identify any	S

		<ul style="list-style-type: none"> Review being completed comparing Harbours existing leaflets to identify any additional need. Information leaflet on support available for domestic abuse in addition to specialist service provision. Increase awareness of Domestic Abuse services (Harbour services) via Facebook and Google AdWords 				<p>additional need. Communications team are looking into the use of Facebook and google Adwords further to see how the awareness through social media could be increased.</p>		
2	Raise awareness of Domestic Abuse in town centre locations	<ul style="list-style-type: none"> Deliver Domestic Abuse Awareness Events in town centre locations. Stockton Town Centre 'Don't be a bystander event' Thornaby Centre 'Don't be a bystander event' Evaluation of the events. 	<p>Lesley Gibson Harbour</p> <p>Rachel Braithwaite SBC Comms</p>	N/A	S June 2015	<p>Events held in Stockton high street 24/06/15 and Thornaby 11/06/15 and Billingham previously. Future events to be considered in additional locations. Evaluation feedback requested from Harbour services.</p>	A	
3	Raise awareness with patients and carers in adult mental health regarding domestic abuse	<ul style="list-style-type: none"> Raise awareness with care co-ordinators Raise profile of domestic abuse in mental health reception areas 	Jane King, TEWV	Tees Esk & Wear Valleys NHS Foundation Trust	L ongoing	<p>Completed.</p> <p>Future areas of work identified raising awareness in patients with learning disabilities, older people and Child and Adolescent Mental Health Services (CAMHS).</p>	A	

4	<p>Increase understanding of attitudes towards Domestic Abuse in Stockton BME, Refugee, Asylum Seeker and Migrant Community.</p>	<ul style="list-style-type: none"> • Consultation with Stockton BME, Refugee, Asylum Seeker and Migrant Community. 	<p>Cultures Halo Lesley Gibson</p>	<p>Cultures CIC Halo Harbour</p>	<p>M June 2015</p>	<p>Action completed.</p> <p>The consultation took place on the 25th February. A report has been produced to inform service improvement and the JSNA.</p> <p>Feedback in the report highlighted that individuals would appreciate Domestic Abuse information in the community to be in the form of <i>'Facebook information, awareness classes, posters placed in public areas, more awareness in community venues e.g. library, community centres and GP practices'</i>.</p> <p>In addition, when asked where they would go for help with Domestic Abuse, <i>'60% of people that have no idea of where to go and who to ask'</i></p>	A	<p>This feedback will be used when developing communication and consultation aspects of the action plan.</p>
5	<p>Improve support available to perpetrators</p>	<ul style="list-style-type: none"> • Improved promotion of support available to perpetrators • Research short term perpetrator interventions • Develop short term perpetrator programme • Deliver short term perpetrator programme • Evaluate 	<p>Lesley Gibson</p>	<p>Harbour</p>	<p>M Sept 2015</p>	<p>Harbour has delivered a short-term education course to support perpetrators to acknowledge their behaviour. A report on the lessons learned from this will be discussed with commissioners in November.</p> <p>The scale of the full perpetrator programme has been doubled and both groups are running weekly at full capacity.</p>	A	

		programme						
6	Increase positive publicity around the supportive role of Harbour and social care within families	<ul style="list-style-type: none"> • Identification of case studies • Joint working between Harbour and CESC 	Lesley Gibson Jill Anderson, CESC Rachel Braithwaite, SBC Comms	Harbour	L Ongoing	<p>No case studies have been identified as yet. It is proving difficult to identify individuals/families happy to promote the support available, even anonymously.</p> <p>Harbour is promoting this to service users. 25 Nov is the UN day for the Elimination of Violence Against Women & Girls and this could provide a useful opportunity to secure press coverage.</p> <p>An operational sub group bimonthly meeting between CESC and Harbour is meeting and identification of case studies will be agenda item.</p>	S	
7	Increase understanding regarding how to raise awareness of DA in the community.	<ul style="list-style-type: none"> • Consult with Children's Centres users regarding Domestic Abuse. • Consultation questions to be sent to all children's centres. • Evaluate results of consultation 	Ruby Poppleton Public Health	N/A	M October 15	<p>Domestic abuse consultation questions have been sent to all children's centres to gain a better understanding of how to raise awareness of domestic abuse within the community.</p> <p>Data has been collected and is currently being analysed.</p>	A	
	Increase understanding of impacts of DA	<ul style="list-style-type: none"> • Further consultation with potential service users including; 	Ruby Poppleton Public	N/A	L Ongoing	Currently developing the consultation questions and consultation plan with specific	S	

8		<i>Social care clients</i> <i>Mental health groups</i> <i>Young carers</i> <i>Youth Forum</i> <i>Youth offending clients</i> <i>Probation clients</i> <i>Ambulance service staff</i> <ul style="list-style-type: none"> • Consultation to be planned and specific groups • Evaluate results of consultation 	Health			target groups.		
Key strand 2: Data Collation and Information Sharing							RAG Review Q1	
	Key Objectives - linked to inequalities, risk groups, deprivation.	Delivery Actions required	Accountable leads	Collaboration (e.g Police, NHS, CCG)	Timescale S = Short term M= Medium Term L=Long Term Objectives	Progress	A-Achieved S- Slipped F- Failed S- Stalled	Comment

9	Increase anonymous statistical DA data collection from non-specialist community based services.	<ul style="list-style-type: none"> Review possible data sources that could provide a holistic overview of domestic abuse incidences and possible presentation routes within the community. Identify possible data sources Identify possible presentation routes within the community 	<p>Jenny Cowell Public Health</p> <p>Ruby Poppleton Public Health</p> <p>Lisa Lyons Community Safety</p>	N/A	M Ongoing	Possible data sources have been identified and work is ongoing to determine how these sources can be utilised and analysed and included in a domestic abuse network.	A	
10	Increase sharing of anonymous statistical DA data collected by non-specialist services.	<ul style="list-style-type: none"> Establish a Domestic Abuse Network (DAN) with the aim of reviewing data submitted on a quarterly basis to identify trends and share expertise Develop data sharing and analysing methods Pilot data sharing and analysing methods Work with the Domestic Abuse Champions to test the DAN before it goes live. Approach potential data sources from within the community and to liaise with these partners to input data. Review usefulness and progress of the DAN once operational 	<p>Jenny Cowell Public Health</p> <p>Ruby Poppleton Public Health</p> <p>Lisa Lyons Community Safety</p>	N/A	M November 15	<p>SBC have introduced consultation software (Objective) which can be used to create the DAN network which is part of SBC ICT system. Objective is due to go live in October 15.</p> <p>Work is underway to establish how Objective can be used to link to DA information, to act as a one stop shop for the network members to input anonymous and statistical data.</p> <p>A pilot group of organisations to share data have been identified.</p>	S	

11	<p>Improve performance against DA targets included within the Community Safety Plan.</p>	<ul style="list-style-type: none"> • Provide updates to Safer Stockton Partnership on the following performance measures as detailed in the Community Safety Plan; <p><i>Reduce DA related police incidents involving perpetrators engaged with Harbour interventions.</i></p> <p><i>Increase the number of 'repeat victims' in MARAC accessing support from Harbour.</i></p> <p><i>Maintain the % of those referred to IDVA service following assessment.</i></p> <p><i>Maintain the % of those referrals who engaged in the IDVA service.</i></p> <ul style="list-style-type: none"> • Quarterly updates to be provided • Table below with details regarding MARAC data. • Measure police incident data for those on a perpetrator program and six month post completion. 	<p>Lesley Gibson, Steven Hume, Community Safety Lisa Lyons, Community Safety</p>	<p>Harbour</p>	<p>L Ongoing</p>	<p>Updates provided via the Community Safety progress report reported to SSP on a quarterly basis.</p> <p>Targets within CSP updated Revised June 15.</p> <p>Performance discussed and reviewed as part of the newly formed Operational and Tactical group (OTG) on a quarterly basis.</p> <p>Performance report taken to SPP, The Adults Health and Wellbeing Partnership and the Children and Young Peoples Partnership.</p>	<p>S</p>	

Key strand 3: Education and Training							RAG Review Q1 A-Achieved S- Slipped F- Failed S- Stalled	Comment
Key Objectives - linked to inequalities, risk groups, deprivation.	Delivery Actions required	Accountable leads	Collaboration (e.g Police, NHS, CCG)	Timescale S = Short term M= Medium Term L=Long Term Objectives	Progress			
12	Identify and meet Domestic Abuse training needs for frontline non-specialist staff.	<ul style="list-style-type: none"> Evaluate the results of the training needs analysis completed in June 15 Identify frontline staff and services requiring further training or awareness. Liaise with LSCB training organisers to identify existing training content and providers and any gaps to avoid duplication. Develop service specification for DA training, take to adults commissioning group. 	Jenny Cowell Public Health	N/A	M October 15	<p>Training needs analysis identified DA training covering all areas of abuse and all types of abuse requested by those questioned. Analysis identified that an increased awareness of the LSCB training courses available is needed.</p> <p>Further consultation requested from CESC for frontline staff. Original training needs analysis to be offered out again to these staff groups.</p>	S	

13	Raise awareness of Domestic Abuse as part of the Fairer Start Project.	<ul style="list-style-type: none"> •Ensure Domestic Abuse is included as part of the Fairer Start Project. •Community peer supporters within the Fairer Start Project to understand how bonding, attachment and attunement in infancy and childhood can contribute to long-term emotional development and relationship formation. •Community peer supporters within the Fairer Start Project to know how to ask questions around domestic abuse and how to respond appropriately if disclosure occurs. •To ensure Domestic Abuse is considered within the evaluation and monitoring of A Fairer Start & stress in the womb. 	Jane Smith Public Health			L March 16	<p>The recruitment of community peer supporters has now started with Big Life Families leading the co-ordination of this work.</p> <p>A competency framework has been developed to ensure that supporters have the appropriate skills, knowledge and values to deliver key aspects of the Fairer Start programme. Competencies relating to bonding, attachment and attunement have been included in the framework and volunteers will need to evidence their understanding and implementation of this. A programme of workforce development is in the process of being commissioned to support this.</p>	A

14	Raise awareness around DA in local colleges and University campus	<ul style="list-style-type: none"> Undertake awareness raising campaigns in colleges and the University campus within the Stockton Borough 	Rachel Braithwaite, SBC Comms Eve Connor-McGill, Public Health	FE establishments	L October 15	Plans are being developed for further activity in colleges and the University linking in to the Governments 'This is Abuse' campaign.	A	
15	Raise awareness about DA with children and young people's services.	<ul style="list-style-type: none"> Universal children and young people's services to attend training on Young People and Relationship Abuse as part of the Safe Lives train the trainer project funded by the Department of Education. Link to Action 12 regarding training needs. 	Eve Connor-McGill, Public Health	Children and Young peoples services	L	<p>Plans are being developed with Harbour and the Children's Social Care education team to develop this into a Stockton resource for roll out.</p> <p>Working with CESC team to co-ordinate the delivery through the safeguarding programme.</p> <p>This action has been delayed but is ongoing in development.</p>	S	
16	Raise awareness of Domestic Abuse and promotion of support services with Voluntary Community and Social Enterprise organisations	<ul style="list-style-type: none"> Raise awareness of services available including Harbour and IAPT. Deliver workshop(s) on how to empower communities to increase reporting and challenge DA – workshop(s) in conjunction with Harbour, Lifeline, and A Fairer Start in Voluntary, Community and Social Enterprise 	Steve Rose,	Catalyst	M	An awareness raising event is planned for March 2016 (During DV Awareness Week) under the Stockton Voice programme under the theme of Domestic Abuse, with a particular theme around challenging common perceptions around domestic abuse (i.e. consider	A	

		organisations.				<p>female on male/same sex/sibling on sibling/sibling on parents etc.)</p> <p>Harbour volunteer peer mentors have been promoted via Catalyst eBulletin</p> <p>Harbour domestic abuse champions have been promoted via Catalyst eBulletin</p> <p>The Halo project delivered a workshop on Domestic abuse at the Catalyst Conference. The success of this event has led to a further workshop planned as part of the Catalyst Centre of Excellence programme.</p>		
Key strand 4: Development of Support Pathways							<p>RAG Review Q1</p> <p>A-Achieved S-Slipped F- Failed</p>	Comment

	Key Objectives - linked to inequalities, risk groups, deprivation.	Delivery Actions required	Accountable leads	Collaboration (e.g Police, NHS, CCG)	Timescale S = Short term M= Medium Term L=Long Term Objectives	Progress	S- Stalled	
17	Increase awareness of non-specialist domestic abuse support options.	<ul style="list-style-type: none"> Identify non-specialist DA support options for the range of DA within definition <ul style="list-style-type: none"> Psychological Physical Sexual Financial Emotional Link to Action 1 to ensure awareness raising materials show range of specialist and non-specialist support options. 	Jenny Cowell Ruby Poppleton Public Health	N/A	L Ongoing	Non-specialist support options identified and linked to work underway to develop awareness raising campaign.	S	
18	Improve Police effectiveness of response to Domestic Abuse	<ul style="list-style-type: none"> Produce an action plan to implement recommendations from the HMIC inspection within Cleveland Police of domestic abuse. 	Helen Eustace Jim Allen	Cleveland Police	L Ongoing	The domestic abuse action plan is currently being re-written.	S	
19	Improve pathway for DA cases in contact with Health Visitors	<ul style="list-style-type: none"> Ensure Health Visitors are working effectively with DA services. Implementation of national guidance for health visitors relating to domestic abuse 	Lindsey Robertson, Jane Smith Public Health	North Tees & Hartlepool NHS Foundation Trust	L March 16	This will be actioned when Public Health gains commissioning responsibility for health visitors in October 2015.	A	
		<ul style="list-style-type: none"> Implement the Building Respectful Family Relationships Programme in 	Miriam Sigsworth, Youth	Youth Offending Service	L Ongoing	Programme under review. The service is looking to pilot a Boys	A	

20	Improve pathway for DA cases in contact with Youth Offending Service	the Youth Offending Service	Offending Service Manager			To men programme.		
21	Improve pathway for DA cases disclosing to non-specialist staff.	<ul style="list-style-type: none"> • Development of Domestic Abuse Champions Network • Identify domestic abuse champions • Deliver DA Champion training • Increase knowledge and awareness of the DA champions through regular network meetings and networking. 	<p>Ruby Poppleton,, Public Health Jenny Cowell Public Health</p> <p>Lesley Gibson Emma Goding,</p>	Harbour	L Ongoing	<p>Domestic Abuse Champion training has been delivered, 25 champions have been trained – the development will be on going.</p> <p>Domestic Abuse champion meeting arranged 17/09/15.</p> <p>Harbour have developed an action plan to cover the plans regarding future content.</p> <p>Group terms of reference developed.</p> <p>Harbour are working with the Police and Crime Commissioner for Cleveland in the future development of the champions network and future training.</p>	A	
22	Develop Peer Mentor support pathways for Harbour service users.	<ul style="list-style-type: none"> • Develop Peer Support within Harbour for those who experience domestic abuse and those who perpetrate domestic abuse. • Identify suitable cases to be peer mentors. 	Lesley Gibson, Harbour	Harbour	L Ongoing	A maintenance group has been established involving four men who have completed the perpetrator programme. This group meets weekly	A	

		<ul style="list-style-type: none"> • Set up maintenance groups to work with peer mentors once interventions are completed. • Develop peer mentor support programme. 				<p>and sessions are informally facilitated by a Harbour worker but peer support is a key feature of the sessions. Over time we would hope that some of these men will be able to provide peer support to men going through the programme but this needs to be done carefully to ensure these peer mentors have fully resolved their previous behaviours.</p> <p>Harbour is actively recruiting for victim peer mentors in Stockton and hopes to have a 'survivors group' established by December as the start of this process.</p>		
23	Improve pathway for DA cases in contact with primary care services.	<ul style="list-style-type: none"> • Inclusion of domestic abuse within the Quality in Primary Care process. • looking at data coding, education, identification and referral 	<p>Dr Paul Williams</p> <p>Alison Ferguson NHS South Tees CCG</p>	Hartlepool & Stockton Clinical Commissioning Group	L Ongoing	<p>Work is underway to develop processes for G.P Practices.</p> <p>Meeting held with Clinical Governance Nurse to identify any further areas of work in this area.</p>	S	

24	<p>Improve pathways for support for top ten repeat cases currently not open to MARAC</p>	<ul style="list-style-type: none"> • Adopt a problem solving approach to the top ten repeat cases currently not open to MARAC • Monitor and support medium repeat cases not open to MARAC 	<p>Steven Hume, Community Safety</p>	<p>N/A</p>	<p>L Ongoing</p>	<p>From the commencement of the refreshed list from Jan 2014 to the end of April 2015 we have monitored and supported a total of 23 identified medium repeats cases, discharging 16 cases.</p> <p>Work is currently underway to assess a pilot of joint visits between the police and Harbour during 1st Feb 2015 – end April 2015 where it is hoped a suitable way forward will be identified to further engage victims with support services across Cleveland as a whole.</p>	<p>A</p>	
25	<p>Improve referral pathways in local businesses engaged with Better Health at Work Award Scheme (BHAWA).</p>	<ul style="list-style-type: none"> • Raise awareness of DA with businesses engaged with the BHAWA • Businesses engaged on the BHAWA are made aware of domestic abuse services. • Encourage engaged businesses to signpost their employees to services that can provide support 	<p>Kanika McCabe- Better Health at Work Co-ordinator, SBC</p>	<p>N/A</p>	<p>L Ongoing</p>	<p>30/06/15 Businesses engaged in the BHAWA made aware of the upcoming DA Champions training dates and invited to join the network.</p> <p>BHAWA coordinators invited to attend next DA Champions meeting.</p>	<p>A</p>	

MARAC Data 2014/15

Quarter 1 - 2015/16					
Number of first referrrals to MARAC	Number engaging with Harbour	Percentage	Number of Repeats at MARAC	Number of repeats engaging with Harbour	Percentage
34	23	68%	15	6	40%
Quarter 2 - 2015/16					
Number of first referrrals to MARAC	Number engaging with Harbour	Percentage	Number of Repeats at MARAC	Number of repeats engaging with Harbour	Percentage
26	21	81%	16	5	31%